

Date; 08/12/09  
Profile ID: 184587  
Your Ref: JMF 27621458214

# **SAMPLE REPORT**

The following report is

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&  
CONFIDENTIAL**

**Please note the vacant & obscured information within this sample report is for legal reasons**

Disclaimer

Whilst we are convinced all information provided is correct, we can hold no responsibilities for any inaccuracies that may occur on our report. All the information provided within this report has been gained within the constraints of all relevant regulations including those set by The Data Protection Act

Global Investigations Ltd  
11 Penrhyn Road, Kingston upon Thames, Surrey, KT1 2BZ  
Tel No: 020 8287 7770 Fax No: 020 8287 7771  
[www.tracing.com](http://www.tracing.com)

# **GLOBAL INVESTIGATIONS**

**11 PENRHYN ROAD**

**KINGSTON**

**SURREY KT1 2BZ**

**Telephone: 020 8287 7770 Facsimile: 020 8287 7771**

*Green Mason Solicitors  
Manor Green Road  
East Street  
London  
MW2 3QE*

*For the attention of: Mr. James M Field*

## **Standard In – depth Pre Sue Report**

*Dear Sirs*

**Client Ref No:** JMF 27621458214      **Trace Request Id:** 161592

**Result of Trace:** Positive

**Name of Subject:** Mr. ## #####

### **Subject Found**

**Address:** ## St James Close, Prince Albert Road, ### #####

### **Subject Found**

**Telephone No:** Not Listed

### **Additional**

**Information:** We can confirm that your subject moved into the above property in 2001 and is still showing as resident.

A land registry search has been conducted and revealed your subject is the registered owner of the above property – Title No: WK #####. There is a mortgage at the property and the lender is noted with the Royal bank of Scotland..

***(Please see attached Land Registry Search for your attention)***

***(Please see attached Voters Search for your attention)***

Upon receipt of your instruction, an agent was sent to conduct a property verification on the above.

Attendance was successfully completed on the 16/07/08 at 18.30hours.

*The address is within a large, electronic key protected block of flats. Access to your subjects flat is from Wells Rise. The flat is on the ground floor.*

*The exterior of the whole block was covered in scaffold. The agent managed to get into the common parts and photograph the flat door. The condition of the common parts is described as dull.*

*The above property is located in St John's Wood and is opposite Regents Park, which is classed as an exclusive and affluent area.*

*Further research shows that the average rentals in this block are in the region of £650 per week for a three bedroom flat. Houses in St James Terrace (backs on to the Close) are in the region of £2.6m.*

*There is only street parking and therefore not possible to tie any vehicles to the target address. Various enquiries in and around the local area have confirmed your subject is not known to possess a vehicle, therefore a HPI search was not applicable on this occasion.*

***(Please see attached Photographic evidence for your attention)***

*Your subject is known to have moved into the premises in 2001. Your subject purchased the property for £342,000. A closer look at the properties being sold in the vicinity of your subjects' property has estimated the current market value between £550,000 - £600,000.*

*There are numbered parking bays positioned directly outside your subjects building. A vehicle was witnessed and photographed at the time of the agents visit. The make of the vehicle is a BMW and also displays a personalized number plate with your subjects initials: XXX XX.*

*A HPI search was completed on this vehicle which revealed that it is a BMW 3 series, 4 door saloon, manufactured in 2007. The same keeper has owned the vehicle since its manufacture. There was financing on this vehicle through Hermes Leasing (Western) Ltd. The vehicle was bought on a hire purchase for a period of 42 months. A look at similar cars for sale puts the approximate value of this vehicle at £14,000.*

***(Please note we retain the HPI search for approximately 7 days if you require a copy)***

*Previous to your subjects' current address, he resided at the following address from 1999 until 2001:*

#### ##  
Wend Court  
Chilling Street  
London  
W1U 8NU

*From the period of 1990 to 1999 your subject resided at:*

## #####  
London  
W13 8HM

*He has been entered into the FSA register a number of times under the title of Controlled functions – Previous:*

- 2001 for Sage Finance Services
- 2002 for Private ##### Management Ltd
- 2003 for Infocus ##### Management & Tax Sols

*Your subject also shows as having previous entries on the FSA Register as being appointed the Representative of two companies:*

- Tot Assett Manage
- Longdal Finance Services

*All the companies listed on your subjects FSA list have now ceased to trade excluding one that is mentioned on your subjects FSA register that he is a director of:*

Tot Assett Manage Ltd  
## ##### Road  
London  
SW1 0EX

*The company Tot Asset Manage was originally incorporated in 2001 however your subject only became director in 2006. A second director is listed as a Mr. ## #####. They were both shareholders, each owning 25,000 ordinary shares of this company although the unit price of the share is not known.*

*Two further shareholders were Mr. ##### and Mr. #####. The company mainly dealt with consulting and financial advising and was thought to have been your subjects' main company interest for some time. The company closed down in the early part of 2008.*

***(Please see attached Tot Assett company profile for your attention)***

*We can advise that there is another main company interest for your subject called Voice Connect Ltd also based at ## ##### Road). This company also has the same company directors as Tot Assett Manage except this company deals with telecommunications.*

*There was also the same shareholders as listed previously yet there is no longer any share holding value.*

*This company was started up in 2006 and is still trading to present day. The address for the two previous companies (## ##### Road) is also the home address of your subjects' business partner and co director a Mr. # #####. Please note the listed telephone number for the company is answered as Voice Connect Ltd – Tel No: 020 8777 7837.*

*What does appear to be strange is that on calling the above telephone number, we are greeted by a receptionist who appears to have no idea of what the company actually does. Upon our call we were informed that your subject is the director however they used his alias name of Jim when referring to him.*

*Please be advised that it is of our opinion the receptionist is completely aware of what the company actually does and is merely evasive.*

*There are no county court judgments against this company and its credit ratings is fair although total assets for this company do not appear to be substantial.*

***(Please see attached Voice Connect company profile for your attention)***

*Through our on going enquiries we can advise that a more recent company that your subject is a director of Stam Ltd – this company is also listed at ## ##### Road.*

*There are no telephone numbers listed. It was started up in January 2008 and appears to be a financial advisory company – the accounts are yet to be filed for this company therefore no financial information is available.*

***(Please see attached Stam Ltd company profile for your attention)***

*There is also another company registered at the ever appearing address ## ##### Road called Advise Aid. Again this has no listed telephone number. It was started up in January 2008 and appears to be a financial advisory company – the accounts are yet to be filed and therefore there is no financial information available at this time. This company has the same directors as the previous.*

***(Please see attached Advise Aid company profile for your attention)***

*Your subject incorporated a company called Tam Ltd in January 2008. Again with the same directors. The company secretary is showing as a Ms #####.*

*This company is also too young to be showing financial information. It appears that your subject is putting more interest into this company. The listed telephone number for this company goes to Voice Connect Ltd on: 020 8777 7837 and again the listed address is ## ##### Road.*

***(Please see attached Tam Ltd company profile for your attention)***

*Your subject appears to be running Tot Assett Manage and Tam concurrently. The main cliental are targeted via the internet – please click on the link below for the companies' webpage:*

*[www.madeuplinkfortotassett.com](http://www.madeuplinkfortotassett.com)*

*The fact that Tot Assett Manage has been in business for a long time and that your subject is setting up new companies that are being advertised – this would lead us to believe that your subjects companies are relatively successful at this present time.*

*Your subject will have a considerable shareholding in other companies.*

*A personal credit check has been conducted on your subject at the home address. This revealed that your subject has voted at the property ## St James Close since 2005 – 2008. He has no adverse credit showing and no county court judgments listed.*

*Taking into account your subjects company interests together with shareholdings and property, we can only assume that he has considerable amount of savings.*

*We have looked into his history of bankruptcy and insolvency – there is no evidence of your subject ever being bankrupt or insolvent.*

*A press and media search has also been compiled. There are a number of referrals within the press of your subject attending and sponsoring small local gatherings or tournaments.*

*(Please see attached Press photograph of your subject)*

*Please be advised that not all the postings of your subject have been of a favourable nature. There have been mentions of aggressive telephone sales techniques and bad management. There has also been criticism of your subject being accused of “unimaginative” web advertising.*

*(Please see attached Bad Press literature for your attention)*

*To conclude, with all the above taken into consideration and after completing a cursory over view of your subjects financial interests, savings and assets – it is apparent that your subject has assets which can be levied on and more than likely the financial means for which to pay any outstanding debts.*

*All queries must be notified in writing within 30 days of receipt of this report.*

*The information above is supplied for the sole use of the person or persons to whom it is supplied on the understanding that the contents should be treated as highly confidential and must not be disclosed to a third party. Whilst every endeavor is made to ensure that the above information is correct and accurate, no responsibility can be accepted if this does not prove to be so. None of the above information has been obtained in contravention of the Criminal Justice and Public Order Act 1994 and the Data Protection Act 1984.*

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Date; 08/12/09  
Profile ID: 184587  
Your Ref: JMF 27621458214

# SEARCHES

Please note the vacant & obscured information within this sample report is for legal reasons

Title Number: XXXXXXXXXX

This title is dealt with by Land Registry Croydon Office.

The following extract contains information taken from the register of the above title number. A full copy of this register accompanies this document and you should read that in order to be sure that these brief details are complete.

Neither this extract nor the full copy is an 'Official Copy@ of the register. An official copy of the register is admissible in evidence in a court to the same extent as the original. A person is entitled to be indemnified by the registrar if he suffers loss by reason of a mistake in an official copy.

This extract shows information current on 2008-07-18 at 09:23:50 and so does not take account of any application made after that time even if pending in the Land Registry when this extract was issued.

#### REGISTER EXTRACT

Title Number	: XXXXXXXXXXXXXXXX
Address of Property	: XXXXX XXX, St James's Terrace, Prince Albert Road, XXXXXX
Price Stated	: £342,000
Registered Owner (s)	: XXXXXXXXX of XXXX, St James's Terrace, Prince Albert Road, XXXXXXXXXXXX
Lender (s)	: The Royal Bank of Scotland

1 of 3

Page 1 of 2

### Listed Residents Summary

XX St. James Close  
Prince Albert Road  
XXX XXXX

Year	Title	Forename	Initial	Surname	DOB
Current	Mr				
	Mr				
	Mr				25/5/1944
2007					13/6/1957
	Mr				
	Mr				25/5/1944
2006	Mr				
	Mr				
	Mr				25/5/1944
2005	Mr				
	Mr				
2004					
2003	Mr	Albert		Dalby	
	Mr				
2002					
2001					
2000					
1999					
1998		Danish		Khan	
	Ms	Khalda		Akram	
1997	Ms	Khalda		Akram	

**N.B: Full searches are retained in full at our office for 7 days if required**

Date; 08/12/09  
Profile ID: 184587  
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# PHOTOGRAPHIC EVIDENCE

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Date: 08/12/09  
Profile ID: 184587  
Your Ref: JMF 27621458214

# BUSINESS INVOLVEMENT

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You are logged in as [XXXXXXXXXXXX]  
 When contacting Creditsafe please quote your User ID, XXXXX36

Company Name Search

- Summary
- Directors/Shareholders
- Financials
- Event History
- Group Structure
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# TOT ASSET MANAGE LTD

3 XXXXXX36

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**My Account**

Company Name	TOT ASSET MANAGE LTD	Company Number	XXXXX36
Registered Address	4 GRAVE ROAD LONDON SW1 0EX SW1 0EX	Trading Address	4 GraveRoad SW1 0EX
Website Address	-		<a href="#">View More</a>
Telephone Number	-	Fax Number	No
TPS	Yes	FPS	No
Incorporation Date	07/11/2006	Company Status	Active - Accounts Filed <span style="color: green;">■</span>
Previous Name		Type	Private limited with Share Capital
Date of Change	-	Filing Date of Accounts	26/09/2009
Sic Code	XXXX	Share Capital	£XX,000
Sic Description	RESEARCH & DEVELOPMENT ON NATURAL SCIENCES & ENGINEERING	Currency	GBP
Principal Activity	A holding company.		

Credit Rating & Limit

Todays Rating [0-100]	8	<b>8</b>	Previous Rating [0-100]	0
Todays Limit	£0		Previous Limit	£0
<a href="#">view rating / limit history</a>				

#### Last 3 Years Credit Rating/Limit

Date	Rating	Limit
31/12/2008	73	£X,XXXX
31/12/2007	0	£0
31/12/2006	0	£0

#### Rating Definitions

##### New Rating & Limits Launched

Please note that the new Creditsafe Scorecard was launched between 20/02/2009 and 03/03/2009. The Scorecard is one of the most predictive in the industry and as a result of the launch it is likely that the credit rating & limit for this company may have changed significantly due to the current economic situation. Please click [here](#) for FAQ's.

#### Limit Definition

Does this company owe you money? If so, [Click Here](#) for our Debt Collection Service, [Click Here](#) for more information.

#### Key Financials

Year to Date	Turnover	Pre Tax Profit	Shareholder Funds	Employees
30/11/2008	-	-£XXXXXXXX	-£XXXXXXXX	-
30/11/2007	-	-£XXXXXXXX	£XXXXXXXX	-

[View Full Key Financi](#)

#### Payment Information Summary

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#### CCJ Details

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Total Number of Exact CCJs -	<u>0</u>	Total Value of Exact CCJs -	
Total Number of Possible CCJs -	<u>1</u>	Total Value of Possible CCJs -	<u>£2,403</u>
Total Number of Satisfied CCJs -	<u>0</u>	Total Value of Satisfied CCJs -	
Total Number of Writs -	<u>0</u>		

**Exact CCJ Details**

There are No Exact CCJ Details

**Possible CCJ Details**

Date	Court	Amount	Status	Case Number	Date Paid	Registered CCJ Details
07/05/2009	XXXXX	XXXXXX	Judgement	XXXXXXXXXX	-	, 1 XXXXXXXXXXXXXXX XXXXXXXX

[View All CCJ/Writ Data](#)

**Writ Details**

**Mortgage Summary**

<b>Outstanding</b>	0
<b>Satisfied</b>	0

[View Full Mortgage Data](#)





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## VOICE CONNECT LTDXXXXXX32

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- [Risk Tracker](#)

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Company Name	VOICE CONNECT LTD	Company Number	XXXXX32
Registered Address	AIR UNIT SCOTT STREET BD2 2SX	Trading Address	Air unit Scott Street BD2 2SX  <a href="#">View More</a>
Website Address	http: XXXXXXXXXXXX	Fax Number	_____
Telephone Number	_____	FPS	No
TPS	Yes _____	Company Status	In Receivership / Administration
Incorporation Date	18/04/1994	Type	Private limited with Share Capital
Previous Name	AMBERALL LIMITED	Filling Date of Accounts	30/04/2008
Date of Change	24/08/1996	Share Capital	£X, XXXX
Sic Code	5XXXX	Currency	GBP
Sic Description	OTHER RETAIL SALE IN NON-SPECIALISED STORES		
Principal Activity	Telecommunications equipment and systems resellers.		

## Credit Rating &amp; Limit

Todays Rating [0-100]	No Rating In Receivership / Administration	<b>0</b>	Previous Rating [0-100]	0
Todays Limit	No Limit		Previous Limit	£0
			<a href="#">view rating / limit history</a>	

## Last 3 Years Credit Rating/Limit

Date	Rating	Limit
31/12/2008	65	£XX, XXXX
31/12/2007	53	£XX, XXXX
31/12/2006	76	£XXX, XXXX

## Rating Definitions ✕

## New Rating &amp; Limits Launched

Please note that the new Creditsafe Scorecard was launched between 20/02/2009 and 03/03/2009. The Scorecard is one of the most predictive in the industry and as a result of the launch it is likely that the credit rating & limit for this company may have changed significantly due to the current economic situation. Please click [here](#) for FAQ's.

## Limit Definition ✕

Unfortunately Atradius Collections are unable to chase / collect debts placed against companies whose status is one of the following:  
Non Trading, In Administration, In Liquidation, Company is dissolved, Dormant Company

## Key Financials

Year to Date	Turnover	Pre Tax Profit	Shareholder Funds	Employees
30/06/2007	-	-£XXX, XXXX	£XXXX, XXXX	XX
30/06/2006	-	-£XXX,XXXXX	£X,XXX,XXX	6X
30/04/2005	-	£XXXX,XXXX	£X,XXX,XXX	5X

[View Full Key Financi](#)

## Payment Information Summary

Have you got a payment experience on this or any other customers you could share with us? Contribute to our payment data programme to encourage best practice and expose poor performance. **Click Here** for details and to find out what you will get back in return.

## CCJ Details

Total Number of Exact CCJs -	<u>0</u>	Total Value of Exact CCJs -	
Total Number of Possible CCJs -	<u>0</u>	Total Value of Possible CCJs -	
Total Number of Satisfied CCJs -	<u>0</u>	Total Value of Satisfied CCJs -	
Total Number of Writs -	<u>0</u>		

**Exact CCJ Details**  
There are No Exact CCJ Details

**Possible CCJ Details**

**Writ Details**

**Mortgage Summary**

<b>Outstanding</b>	1
<b>Satisfied</b>	4

[View Full Mortgage Details](#)

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Company Name Search

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- Directors/Shareholders
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- Event History
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## STAM LTD

XXXXXXXX59

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- [Risk Tracker](#)

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**Marketing Solutions**

**Data Cleaning**

**Partner Solutions**

**My Account**

Company Name	STAM LIMITED	Company Number	XXXXXXXX59
Registered Address	4 GRAV ROAD LONDON SW1 0EX	Trading Address	4 GRAVENEY ROAD LONDON SW1 0EX SW1 0EX
	SW1 0EX		<a href="#">View More</a>
Website Address	-	Fax Number	
Telephone Number		FPS	No
TPS	Yes	Company Status	Dissolution <span style="color: red;">■</span>
Incorporation Date	05/12/2007	Type	Private limited with Share Capital
Previous Name		Filling Date of Accounts	-
Date of Change	-	Share Capital	£XXX
Sic Code	XXXX	Currency	GBP
Sic Description	TECHNICAL TESTING & ANALYSIS		
Principal Activity			

Credit Rating & Limit

Today's Rating [0-100]	No Rating Dissolution	<b>0</b>	Previous Rating [0-100]	0
Today's Limit	No Limit		Previous Limit	£0
<a href="#">view rating / limit history</a>				

#### Last 3 Years Credit Rating/Limit

Date	Rating	Limit
31/12/2008	61	£XXXX
31/12/2007	0	£0

#### Rating Definitions

##### New Rating & Limits Launched

Please note that the new Creditsafe Scorecard was launched between 20/02/2009 and 03/03/2009. The Scorecard is one of the most predictive in the industry and as a result of the launch it is likely that the credit rating & limit for this company may have changed significantly due to the current economic situation. Please click [here](#) for FAQ's.

#### Limit Definition

Unfortunately Atradius Collections are unable to chase / collect debts placed against companies whose status is one of the following:  
Non Trading, In Administration, In Liquidation, Company is dissolved, Dormant Company

#### Key Financials

No key Financials Registered

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#### Payment Information Summary

Have you got a payment experience on this or any other customers you could share with us? Contribute to our payment data programme to encourage best practice and expose poor performance. **Click Here** for details and to find out what you will get back in return.

#### CCJ Details

Total Number of Exact CCJs -	<u>0</u>	Total Value of Exact CCJs -	
Total Number of Possible CCJs -	<u>0</u>	Total Value of Possible CCJs -	
Total Number of Satisfied CCJs -	<u>0</u>	Total Value of Satisfied CCJs -	
Total Number of Writs -	<u>0</u>		

#### Exact CCJ Details

There are No Exact CCJ Details

Possible CCJ Details

Writ Details

Mortgage Summary

<b>Outstanding</b>	0
<b>Satisfied</b>	0

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## ADVISE LTD

XXXXX12

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**My Account**


Company Name	ADVISE LTD	Company Number	XXXXX12
Registered Address	4 GRAV ROAD LONDON LONDON LONDON SW1 0EX	Trading Address	4 GRAV ROAD LONDON LONDON SW1 0EX SW1 0EX
Website Address	-		<a href="#">View More</a>
Telephone Number		Fax Number	
TPS	Yes	FPS	No
Incorporation Date	04/01/2008	Company Status	Dissolution <span style="color: red;">■</span>
Previous Name		Type	Private limited with Share Capital
Date of Change	-	Filling Date of Accounts	-
Sic Code	7XX	Share Capital	£XXX
Sic Description	OTHER SOFTWARE CONSULTANCY & SUPPLY	Currency	GBP
Principal Activity			

## Credit Rating &amp; Limit

Todays Rating [0-100]	No Rating Dissolution	<b>0</b>	Previous Rating [0-100]	0
Todays Limit	No Limit		Previous Limit	£0
<a href="#">view rating / limit history</a>				

## Last 3 Years Credit Rating/Limit

Date	Rating	Limit
31/12/2008	61	£X,XXX

Rating Definitions **New Rating & Limits Launched**

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Limit Definition 

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## Key Financials

No key Financials Registered

## Payment Information Summary

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## CCJ Details

Total Number of Exact CCJs -	<u>0</u>	Total Value of Exact CCJs -	
Total Number of Possible CCJs -	<u>0</u>	Total Value of Possible CCJs -	
Total Number of Satisfied CCJs -	<u>0</u>	Total Value of Satisfied CCJs -	
Total Number of Writs -	<u>0</u>		

Exact CCJ Details

There are No Exact CCJ Details

Possible CCJ Details

Writ Details

Mortgage Summary

**Outstanding** 0

**Satisfied** 0

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Company Name Search

- Summary
- Directors/Shareholders
- Financials
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## TAM LTD

XXXXXX54

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**My Account**


Company Name	TAM LTD	Company Number	XXXXXXXX54
Registered Address	4 GRAV ROAD LONDON LONDON LONDON SW1 0EX	Trading Address	4 GRAV ROAD LONDON LONDON SW1 0EX SW1 0EX
Website Address	-		<a href="#">View More</a>
Telephone Number		Fax Number	
TPS	Yes	FPS	No
Incorporation Date	04/01/2008	Company Status	Dissolution <span style="color: red;">■</span>
Previous Name		Type	Private limited with Share Capital
Date of Change	-	Filling Date of Accounts	-
Sic Code	XXXX	Share Capital	£100
Sic Description	OTHER SOFTWARE CONSULTANCY & SUPPLY	Currency	GBP
Principal Activity			

## Credit Rating &amp; Limit

Todays Rating [0-100]	No Rating Dissolution	<b>0</b>	Previous Rating [0-100]	0
Todays Limit	No Limit		Previous Limit	£0
<a href="#">view rating / limit history</a>				

## Last 3 Years Credit Rating/Limit

Date	Rating	Limit
31/12/2008	61	£XXXXXX

Rating Definitions **New Rating & Limits Launched**

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## Key Financials

No key Financials Registered

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Total Number of Possible CCJs -	<u>0</u>	Total Value of Possible CCJs -	
Total Number of Satisfied CCJs -	<u>0</u>	Total Value of Satisfied CCJs -	
Total Number of Writs -	<u>0</u>		

Exact CCJ Details  
There are No Exact CCJ Details

Possible CCJ Details

Writ Details

Mortgage Summary

<b>Outstanding</b>	0
<b>Satisfied</b>	0

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Date: 08/12/09  
Profile ID: 184587  
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# ADDITIONAL SEARCHES

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## Management Profiles

Client credibility is a vital element in any business venture.

Our management team has been brought together from specific areas of financial expertise to ensure we have the right blend of people to provide a service that is tailor-made for the providers of financial services, including Independent Financial Advisers.

From the top down we believe our team are second to none in their sphere; bringing a wealth of knowledge, ideas and flair that inspires clients while reassuring them that their decision to outsource is sound and in safe hands.

Our management team consists of some of the most experienced people in the industry, while our front and back office team, IT and support staff are all highly trained professionals, committed to providing Subscribers with the very highest level of dedicated service.

### Board of Directors

**Tam [REDACTED] - Chairman**

[Show]

**[REDACTED] - Managing Director**

[Hide]



A member of the Institute of Financial Advisers since the late '80s, Tam set up his own Independent Financial Adviser (IFA) practice in Baker Street, London in March 2000.

His successful asset management organisation has a diverse portfolio of clients from both personal and corporate environments, providing a wealth of knowledge on the requirements to support a modern IFA business. His drive to find a better way for his business to operate resulted in the concept of developing a Business Process Outsourcing (BPO) service for Independent Financial Advisers.

His applied knowledge and experience has been instrumental in the vision, development and planning of the **Adviser Aid** Service for the financial adviser community.

[Show]

**Taz Basunia - Finance Director**

[Show]

**Sohel Sharif - Senior Management**

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## Forever Amber

October 17, 2007

### Tot Asset Manage Ltd Can Kiss my ass

Once again I find myself wondering just why the hell it is that phones don't come complete with an "exterminate" button. It would make my life so much easier, and also: more fun!

A "company" (I use that word in its loosest term, because they don't have a website and if I look them up on Companies House, I just bet they won't be there) calling themselves Total Asset Management (Henceforth: Total Assholes Management) are harassing me. And Terry, in fact. Every day they call me, asking if I'd like to receive their information pack on Asshole Management, which is a field in which they claim some considerable expertise. I am not even a little bit surprised.

Every day I tell them that no, I do not want to receive their information pack, and that, actually, we're with the [Telephone Preference Service](#), which means that they're not allowed to be calling us. Every day, they apologize, promise never to call again, hang up and... less than one minute later, they call back and ask to speak to Terry.

AAARRRRRGH!

Every day, as soon as this little pantomime is over, Terry and I shake our heads like the wise old owls we're not, tell ourselves that really, we should report these people to the Telephone Preference Service, or... someone... and then do absolutely nothing about it, partly because we are lazy, but partly because the calls are obviously coming from abroad (the callers are always speaking heavily-accented pidgin English, and have difficulty pronouncing their own, very English-sounding, names and the number always comes up as "unavailable") so there's probably not much the TPS could do about it, anyway.

Today, though, they have gone too far, for today Total Assholes Management have called me no less than SEVEN TIMES. Seven. Times. The first call came this morning, and was from a woman with an Indian accent who introduced herself as "Clara MacDonald" (a common name in that part of the world, I believe. Weird how she couldn't quite pronounce it, though!). Before she had even got started on her spiel, I interrupted and explained to her that her company has been calling me every day, and that I'd like it to stop now, please, so could she remove me from her dialer. She apologised, said she'd never call again, and then, the requisite sixty seconds, she was back on the phone.

"Hello!" she said brightly, if indistinctly. "It is ... Clara... Macd...Mac...Donald...from Total Assholes Management! I would like to speak to Mr Terry Mia... oh! Ooooooh! Oooooh nooooo!"

Then she hung up.

Now, if there's one thing I hate more than people interrupting my (important!) work to try and sell me something, it's someone who interrupts my work just so they can hang up on me. My blood boiled, but I had to content myself with ranting about it to Terry, who had been in the shower at the time, and had missed the (complete lack of) fun. Luckily for me, though (because I like a bit of drama), they called back this afternoon.

This time my caller was "Mike Smith", also of Total Assholes Management. I explained to Mike that his company had already called twice today, and asked to speak to his manager.

So he hung up on me. Then he called back and asked to speak to Terry, who was at the gym. (Notice how I am NOT at the gym). Then he hung up on me when he realised that – whoops! – it was me again!

Ten minutes later, the phone rang again. This time it was "Nick Seargeant" of... can you guess? Yes! He was calling from Total Assholes Management! And he hung up on me before I could say anything more than "Can I take your phone numb...." Then he called back for Terry. And hung up! Again!

As I sit here writing this, the phone has just rung again. This time, there was no one there, but the number was "unavailable" and I'm willing to bet all I have (no one take me up on this) that it was my old pals from Total Assholes Management. I'd quite like to kill them now, to be honest. Ideally, by calling them on the phone repeatedly, until they go out of their tiny minds.

I'm thinking I need to be a bit cleverer about this now, though. By the time "Nick" called, I had already decided that I was going to string the next Asshole Manager along a bit, keep them talking, make them think I'm interested in their scam, and somehow manage to get some details out of them that would allow me to report them to .... someone. Because I am a totally awesome detective-type person like that. But, of course, now they just keep hanging up before I can get a word out. Maybe it would be more fun to buy a whistle ([OH GOD, NO!](#)) and blow it down the phone next time they call. That wouldn't work out so good if it turned out to be a client calling, though, hmmm?

So, I hand my dilemma over to you, good readers. How should Total Asshole Management be handled? Over to you...

Oh, and just to add: no, not answering the phone isn't an option – they're calling on the business line, not the home line, which can legitimately be ignored.